

Horsefair Surgery
South Bar House
Banbury
Oxfordshire
OX16 9AD



Tel: 01295 259484
: 01295 259661
Admin: 01295 759100
Fax: 01295 279293

Dear Patient

We are writing to inform you of changes that are happening at Horsefair Surgery. For a number of personal reasons the three longstanding GP Partners, Dr Williams, Dr Alcock and Dr Dawson are leaving the practice at the end of June. We thank them all for their hard work and dedication supporting and caring for their patients and we wish them all the very best for their future. We are also very grateful to the team for ensuring that the patients of Horsefair Surgery have continued to receive safe and sustainable care, despite the pressures we have faced over the last two years.

We want to reassure you that healthcare services at the practice will not be affected. Horsefair Surgery is already working to recruit new partners and salaried GPs. It is being supported by the current Doctors, the Staff, the Patient Participation Group and NHS Oxfordshire Clinical Commissioning Group.

We understand that you might be concerned about these changes. We can assure you it will be business as usual as we continue to deliver quality healthcare to our 16,000+ registered patients. Our priority is to ensure a smooth handover when new Doctors are appointed, without any interruption to your care.

We'll keep you informed of any developments as they arise. You might have questions to ask us and contact details are at the end of this letter and will be on the surgery website www.horsefairsurgery.co.uk We are due to meet with the Horsefair Surgery Patient Participation Group and will be liaising with them regularly to keep them informed of our progress.

Horsefair Surgery has a clear vision for the future to meet the challenges facing Primary Care. We are determined to build on the good work the team has already started at the surgery, which has included the introduction of Emergency Care Practitioners, Advanced Nurse Practitioners, Pharmacy Technician and a Pharmacist to ensure you get care from the most appropriate professional.

We're also planning to introduce other innovative measures as part of our vision to provide excellent patient care. These include a more clinically focussed system for dealing with patients when they first contact the practice to ensure they are cared for by the most appropriate member of the team.

If you have any concerns or questions please contact us at horsefairsurgery@nhs.net or the Patient Services Team at NHS Oxfordshire Clinical Commissioning Group on free phone number: **0800 052 6088** or email: patient.services@oxfordshireccg.nhs.uk or write to OCCG's Patient Services Team, Jubilee House, 5510 John Smith Drive, Oxford Business Park South, OX4 2LH.

We thank you for your continued support.

Yours faithfully

Horsefair Surgery

Dr JAG Williams, Dr AM Alcock, Dr EK Dawson, Dr D Jones, Dr M Vibhuti