

Horsefair Surgery
South Bar House
Banbury
Oxfordshire
OX16 9AD



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07/09/16

Dear Patient

This is a letter to explain a change in the running of Horsefair Surgery. We, partner GPs, have given notice to terminate our contract to provide general medical services. As you may already know, several of our GPs have left due to retirement or ill-health.

The practice has been working hard to recruit GPs but our efforts have been unsuccessful. We are not alone in this. Across the country GP services are under significant pressure because of rising demand and difficulties in recruitment.

While the NHS finds a new contract holder, it will be business as usual at Horsefair Surgery and there will be no break in the services you receive. We will not be closing our doors at Southbar House and we will continue to provide services to you until the time comes to hand over smoothly to the new provider of healthcare here at South Bar House, Banbury. We will, however be closing Middleton Cheney Branch Surgery from Monday 3rd October 2016 – at least for the foreseeable future.

Meanwhile, given the issues with recruitment, we would ask you to please bear with us. We are using the GP Telephone Consultation system which is helping to make sure that Patients are seen by the right Clinician, first time and allows us to make best use of our GPs' time. Please continue to support us by not phoning on a Monday unless it is absolutely necessary.

In the longer term, NHS England and Oxfordshire Clinical Commissioning Group will be seeking a new provider to continue the GP service at Horsefair Surgery, South Bar House.

You do not need to take any action but if you have any questions or concerns please contact

Di Kennard di.kennard@nhs.net

Karen Ford Karen.ford3@nhs.net

Julie Hamill j.hamill@nhs.net

Yours faithfully

Dr Jonathan Williams
Dr Angela Alcock
Dr Liz Dawson

Dr TJS Cherry, Dr JAG Williams, Dr AM Alcock, Dr E Dawson